

## Quality Policy Statement

BPG Architects & Surveyors specialise in the provision of professional Architectural, Building Surveying, Project Management, Quantity Surveying, Employers Agent and Principal Designer CDM & BSR services, together with associated property related services such as party walls, boundary disputes, defects investigation and expert witness.

Our aims are:

- To conduct work which best meets the customers specified requirements, efficiently and on time and to a high standard.
- To maintain a quality organisation with trained, capable personnel working within a transparent corporate environment reflecting our Employee-Owned status.
- To comply with statutory, regulatory and legal requirements, approved codes of practice and guidance governing or affecting our operations.

This will be achieved by;

- Providing a suitable infrastructure and environment.
- Providing adequate information, instruction, training and supervision.
- Ensuring that employees at all levels receive appropriate training to achieve the necessary competence to carry out their duties and responsibilities.
- Setting systems in place to manage and monitor processes and objectives for improvement.

In order to achieve efficient operation and to maintain customer confidence BPG Architects & Surveyors understand the importance of conformance to a recognised Quality Management System. We are committed to retaining ISO 9001: 2015 registration for our operations and to continually review and improve our quality system, thus achieving a reputation for excellence.

This policy is fully understood and endorsed by all staff of BPG Architects & Surveyors.



Signed on behalf of BPG  
29 July 2024